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From: Gisela Andrini

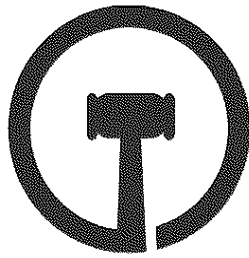
Fax: 1-704-566-3132

Date: Aug 02/19 09:50 AM

Subject: Philips, Robert v. Anderson, Aaron

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TRIALWORKS

Friday, October 13, 2017

Bob Philips
123 Main St
Miami, FL 33176

RE: Philips v. Anderson et al
Our File No. 03-12069
Our Client: Robert Philips
Date of Injury: June 28, 2016
Claim No.: 89656
Our File No.: 03-000001

Dear Mr. Philips:

Thank you for giving us the opportunity to represent you in this matter. When contacting our office, please ask for my paralegal. Your property damage matters are being handled by our investigator. If you have any questions regarding your vehicle, please contact him. I have notified USAA that I am representing you in this matter and will forward all your medical specials to them, once I have received them. I also have notified [ClientAdjusterCompanyName] of our representation and have asked them to forward the Med Pay Benefits Application to submit upon receipt of your medical bill(s).

It is extremely important that you keep us informed about your current status. Whenever you receive doctor bills or other medical bills, please send them to us.

If there is any change in your status, such as being released from the doctor, being allowed to return to work, or being referred to another doctor, please let us know immediately.

Please advise us of any major medical health insurance coverage you may have which might also assist us in satisfying a portion if not all of your medical expenses. You should submit all of your medical bills to your major medical health insurance company for payment.

During the next several months, you will be receiving medical treatment for the injuries you sustained in your accident and it is very important that I receive copies of all medical bills incurred and verification of any lost wages. (A Wage and Salary Verification is enclosed for your employer). Additionally, it is very important that you keep all medical appointments made for you and that you follow your doctor's advice. Failure to comply with your doctor's instructions or make scheduled appointments can have an adversely affect your case.

TrialWorks LLC

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Friday, October 13, 2017

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Once you have been released from your doctor's care, I will be provided with a final medical report. At that time, I will begin settlement negotiations with the liability carrier. Please understand that it generally takes several months after you are finally released from your doctor's care before the liability carrier tenders an offer of settlement. Your patience at this time would be greatly appreciated as I will be trying to obtain the highest settlement offer in your behalf.

Please feel free to contact our office at any time regarding any questions you might have about your case. We look forward to helping you resolve this claim. I have enclosed a copy of recent letters sent out on your behalf.

With kindest personal regards, I am

Sincerely yours

TRIALWORKS LLC

Sue Paralegal

SP/sp

Enclosures